Refund Policy

We are grateful for your voluntarily donation and support to our organization. Any donation made to our organisation are non-refundable, but if you have inadvertently transferred or contributed the amounts to our organization, please contact us at the following email address: accounts@dhaccounts.com, with reasons and supporting showing the error/inadvertency made at your end or by your bank, from which the amounts have been transferred to our bank account. Post receipt of your email and requisite supporting showing the error/inadvertency, we may consider your request for refund and will seek further clarifications/explanations and documentation, if any, with respect thereto.

Please note that the refunds, if any, made will be to the bank account from which the payment was inadvertently made or will be credited to that same credit card from which the payment was made. We will not be liable and responsible for any consequences arising on account of the closure of the bank account or discontinuance of the credit card.

Further, the said process for refund will be initiated post receipt of complete details / information as stated hereinabove and will take about minimum 15 to 20 working days.

You will solely liable and responsible for the costs, loss, claims, risks and consequences that may arise on account of any false submissions, statements or documentations or even otherwise.