

## PRIVACY STATEMENT

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When you contribute something, make any voluntary donation part of the process, we collect the personal information, you give us such as your name, ITS Id, PAN/ Aadhar Card, address, contact number and email address, etc.

When you provide us with personal information to complete a transaction, please verify your debit/ credit card, bank account, complete postal delivery address, to place an order, arrange for a delivery or return a purchase, and we imply that you have given your consent to us for collecting it and using it for that specific reason only.

We may disclose your personal information if we are required by law to do so.

We use Razorpay for processing payments. We/Razorpay do not store your personal data/information on their servers. The data is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS) when processing payment. Your contribution, donation or purchase transaction data is only used as long as is necessary to complete your purchase transaction, as the case may be. After your transaction is complete, personal information is not saved.

Our payment gateway adheres to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

For more insight, you may also want to read terms and conditions of Razorpay on <https://razorpay.com>

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary as stated hereinabove and to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information and we are required to provide to them details of your transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located a different jurisdiction than either you or us. So, if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

Once you leave our website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

## Links

When you click on links on our website, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

We use cookies to maintain session of your user. It is not used to personally identify you on other websites.

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

## QUESTIONS AND CONTACT INFORMATION

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer by email at [accounts@dhaccounts.com](mailto:accounts@dhaccounts.com) or at Dawat-e-Hadiyah, Accounts Department, Badri Mahal Dr Dn Road, Mumbai 400001.